

FACT SHEET

For the Riverside Methodist Hospital Medical Staff Indigent Care Compensation Program

Riverside has contracted with third party administrator, *Emergency and Acute Care Medical Company (EACMC)* to administer this program in conjunction with the Medical Staff Office.

Compensation to physicians

- Physicians on the Riverside Methodist Hospital Medical Staff **who participate in the call schedule, who are not currently compensated for clinical care, and who are not receiving per diem reimbursement** will receive:
 - Payment for providing uncompensated care for the uninsured/indigent patient (ED, observation unit or hospital in-patient)
- The system is designed to mirror Medicare with reimbursement at 100% of Medicare rates

Enrollment Process Begins in Early December

- Log on to www.eacmc.com (or call EACMC at 1-866-803-2262)
- Request contract for Riverside Methodist Hospital
- Verify pre-populated demographic information
- EACMC mails contract to physician office
- Physician completes, signs and returns contract to EACMC
- EACMC enrolls physician
- EACMC sends executed contract and welcome kit to physician (kit includes *Request for Designation* master form.)

Billing process

- See patients (ED, observation unit or in-patient consults) and submit charges to your billing /coding person as you would for any patient
- Code all encounters with CPT codes and ICD-9 codes with dates of service (as if you were billing Medicare)
- Physician office staff sets up process to generate bill, (ie., EACMC/self insured as an “insurance company”)
- Submit *CMS 1500* form and patient *designation* form for Self Pay patients to the Program Liaison in the Medical Staff Office. The physician must submit designation form within 14 days of date of service or date of discharge
- Bills will be evaluated for eligibility by hospital personnel. (If eligible for compensation, ie., verified as uninsured, charges will be submitted to EACMC)
- Check for reimbursement will be issued to participating physician once per month by EACMC
- If patient is insured the Medical Staff Office will forward insurance information to physicians’ office

Questions? Contact the Medical Staff Office

William E. Wise, Jr., MD, Medical Director Medical Staff Operations, 566-5198

Deborah North, Director, 566-5771 or Justine Spinosi, Manager, 566-4492

Denise Fox, Program Liaison, 566-5198